

Attachment C

Engagement Report



Engagement report

Tote Park playground, Zetland

October 2020

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Background

Over the next 10 years, we're upgrading more than 60 parks across the City of Sydney area, from small pocket parks to larger local parks.

Quality green open spaces are a high priority for our residents, workers and visitors. This network of park upgrades will create better quality open spaces for everyone to enjoy, help keep our city cooler, and support biodiversity in our local areas.

Prior to finalising the designs, we are consulting the community and stakeholders on these proposed park improvements. In 2020, we consulted on our stage 15 parks, which include:

- Minogue Crescent, Forest Lodge
- Peace Park, Chippendale
- **Tote Park, Zetland**
- Woolloomooloo Playground, Woolloomooloo
- Park on Lyons Road, Camperdown

Engagement summary

From 20 July to 24 August 2020, we asked the community for feedback on a concept plan to improve Tote Park playground in Zetland.

Consultation on the plan provided an opportunity for stakeholders and the community to review and comment on the design.

Consultation activities included online engagement, a letter to residents and project signage at the park.

This report outlines the community engagement activities that took place to support the consultation and summarises the key findings from the consultation.

Purpose of the engagement

The purpose of the engagement was to:

- gather feedback from stakeholders and the community about the proposed upgrade
 - determine the level of satisfaction with the revised concept design.
-

Outcomes from the engagement

Submissions received during consultation

We received a total of 30 submissions (via Survey Monkey, email and phone) during the public exhibition period. The Sydney Your Say page was visited 509 times during the consultation period.

Key findings

Early Engagement

Early engagement with residents took place in November 2019 to help inform the concept design. The early engagement survey had a high response rate with fifty submissions, of these submissions thirty percent of people use the park every week and a further thirty eight percent use the park every day.

The early engagement highlighted that the park is a well loved and well used park. Sixty two percent of people thought it was important or very important to provide formal play structures, eighty percent of people thought it important or very important to provide nature play opportunities and eighty percent of people thought it important or very important to provide a form of barrier protection to the playground. Repeated comments related to the provision of swings, shade, a range of play opportunities for young children, preference for additional protection from dogs and consideration of improving the sand play area.

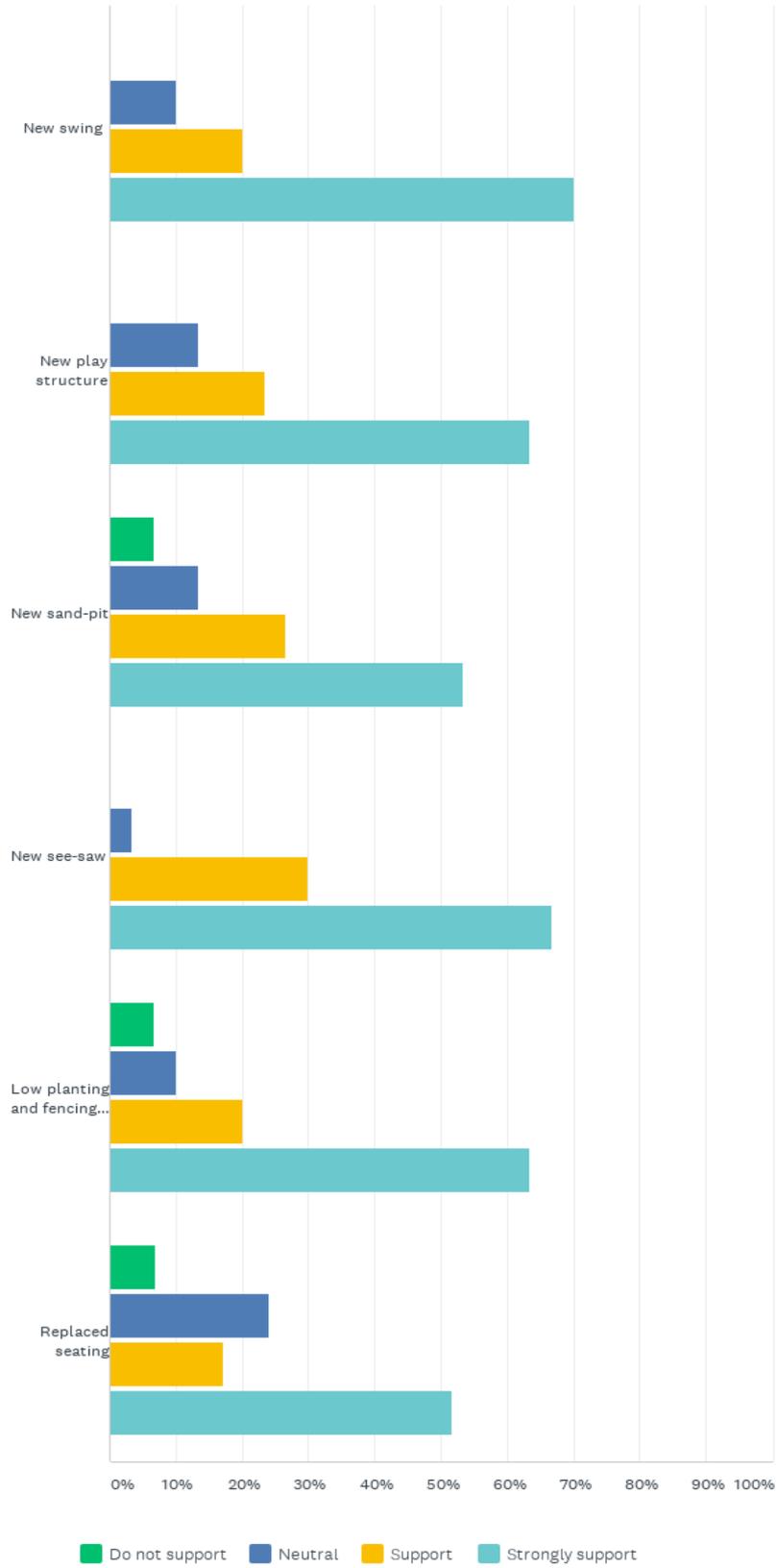
These comments are generally reflected in the draft concept plan which went to Public Exhibition.

Online feedback form - rating elements of the proposed upgrade

Respondents who completed the online feedback form were asked to rate how important elements of the proposed design were to them. The results are below

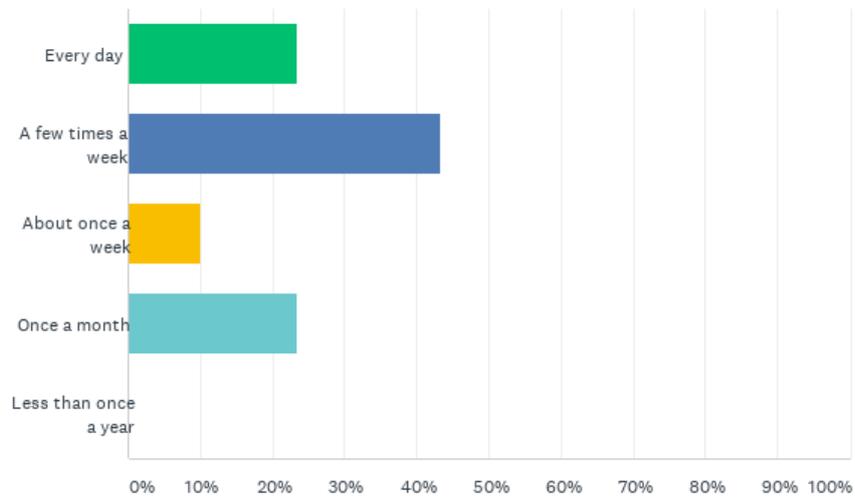
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Q1 Do you support the following elements of the upgrade?

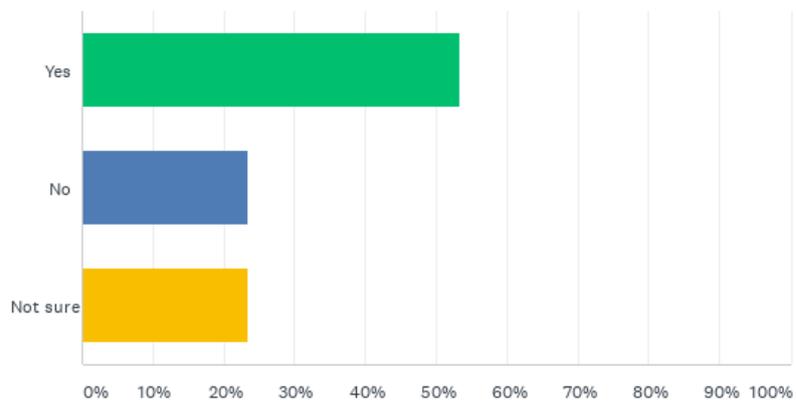


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Q2 How often do you currently use the park?



Q3 Do you think that the upgrade would change your use of the park?



Subjects/topics raised in submissions

Several subjects/topics were raised in the feedback received. These were presented as concerns, suggestions and/or requests and are summarised below.

General		
Layout	Total	City of Sydney Response
Provide fencing to enclose the playground and protect children from road and dogs. One person suggested this could occur at one end rather than fully enclosing the playground.	9	The City will investigate providing additional fencing to the playground on Austin Grove side. At this stage fully enclosing the playground is not supported.
Increased and more visible signage of NO DOGS to playground area and ON LEASH ONLY for all other areas of the park	3	The City will review the current signage related to dogs within the park.
Provide a shade structure	3	The canopy of the existing trees within the playground area currently provides sufficient shade to the playground. The new play structure will include some roof structures which will provide additional shade.
Provide space next to any new or existing seating for a pram, wheelchair or walker	1	Equitable access and inclusive design is a priority to the City. The access arrangements within the playground will be reviewed as part of the detailed design phase.
Provide a BBQ and a hand washing sink	1	The scope of the upgrade is limited to the playground only. BBQ facilities will not be included as part of this upgrade.
Have enough room for birthday party on the pavement.	1	Access and gathering spaces will be reviewed as part of the detailed design phase.
Add water fountain in closer vicinity to the play equipment	1	The City will review the provision of the water fountain as part of the detailed design.
Add a rubbish bin in closer vicinity to the play equipment. One person suggested that the bins needed to be emptied more frequently.	2	The City will review the provision of the rubbish bins as part of the detailed design.
Play space	Total	City of Sydney Response
Provide additional swings instead of replacement. One person suggested this could be a nest swing.	6	The City will investigate if additional swings can be included in the upgrade within the existing footprint of the playground.
Provide a hopscotch	1	Noted. Not currently being considered as part of this scope.

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Did not support the sandpit	1	Noted.
Add musical or sensory elements around the sand pit play area	2	Noted. Not currently being considered as part of this scope due to the proximity to residences.
Add sensory obstacle course with different stones, surfaces, heights	1	The area around the sand-pit area will provide some varied sensory experiences as well as balance beams and steppers.
Ensure the new play structure/play tower will not be smaller than existing	1	Further development of the proposed play elements will be completed as part of the detailed design phase.
Provide accessible surfacing and ensure that the equipment is designed for equitable play.	1	
Provide additional climbing/vertical structures and more challenging structures	3	The City aims to provide opportunities for children of different abilities and ages (0-8) to play alongside each other. The City will work to ensure that the new play structure will retain the existing play experiences and capacity of the existing play structure.
Provide play opportunities for children of a range of ages. One person suggested separate play structures for children of different ages, 0 to 3 and 4 to 7 years.	2	
Provide a cubby house	1	
Provide a more complex slide area	1	
Provide innovative design to the playground	1	
Review tree-roots of jacaranda and ensure no trip hazards.	1	The proposed works will reduce the impact on the existing trees and roots. The trip hazards will be removed as part of these works by changing the surface material in these locations.
Re-instate the water play element	1	Due to the ongoing maintenance and water usage the water play element will not be reinstated as part of these works.
Planting	Total	City of Sydney Response
Ensure the trees are retained	1	All trees will be retained as part of these works.
Project scope/timing/budget	Total	City of Sydney Response
Concern about the duration of the park being in construction and therefore not useable.	1	Noted. The City aims to minimise the construction duration to minimise impact to residents.

Outside scope	Total	City of Sydney Response
To make it be a dog free park	3	Noted. No change to the existing arrangement is proposed as part of these works.
Old building to be repurposed as a children's/ community activity centre or little museum for children	1	Not being considered as part of this scope of works.
Turn little kiosk turns into a cafe	1	Not being considered as part of this scope of works.
Improve the toilet facilities.	1	Comment has been passed onto the Parks Maintenance team.
Provide play equipment at Joynton Park	1	Comment has been passed onto the Parks Program Manager.
Other Parks mentioned as design examples		
Waluba Park, Mary Obrien Playground, Berry Reserve- Narrabeen		

Consultation with Aboriginal and Torres Strait Islander Communities

A specialised indigenous consultant was engaged by the City's landscape architect to provide cultural advice and input on the design. Ideas raised during the indigenous consultation were:

- The significance of songlines and the story of water are key components in the inner City that can be able to all park projects and it would be good to see some connectivity between all parks.
- The park is in the pathway between two key known Aboriginal communities - Redfern and La Perouse. This idea could be complemented with art on the play equipment or shade cover with stories of the sky and connection to the songline between neighbouring Gadigal and Bidjigal people.
- Potential to engage an Aboriginal artist who can interpret the work.

These ideas will be explored further during detailed design.

Engagement activities

Early engagement activities

Several activities were undertaken to engage residents living in the immediate area and key stakeholders to inform the development of the concept design.

1. Early engagement survey

From 25 November - 9 December, adjacent residents and key stakeholders were invited to fill out an early engagement survey or email feedback to the Sydney Your Say email address. Fifty Submissions were received.

2. Email to key stakeholders

Six groups were contacted about the proposal during the early engagement phase, including Friends of Victoria Park, Green Square Growers, Sydney Local Health District, Waranara Early Education Centre and Green Square Storytime and Rhymetime

3. Letter to residents

During the early engagement phase, a letter about the proposal was distributed to 816 residents living immediately adjacent to the park.

4. Children's Consultation – Green Square Storytime/Rhymetime

The project team met with Green Square storytime/rhymetime to share the pre-consultation survey.

Public exhibition activities

Before consultation began,

1. Sydney Your Say webpage

A Sydney Your Say webpage, <https://www.cityofsydney.nsw.gov.au/council/your-say/park-playground-upgrades/improving-tote-park-playground-zetland> was created. The page included an electronic copy of the revised concept design, survey and other key information about the consultation.

2. Online feedback form via Survey Monkey

The community and stakeholders were able to give feedback using an online feedback form. A link to the feedback form was provided on the Sydney Your Say website.

3. Sydney Your Say e-News

The consultation was included in the Sydney Your Say on 11 August 2020 e-Newsletter (7,348 subscribers).

4. Consultation letter

A letter was posted to residents, inviting them to give feedback on the proposal. 816 letters were distributed.

5. Notification email

An email was sent to key stakeholders: Friends of Victoria Park, Green Square Growers, Sydney Local Health District, Waranara Early Education Centre and Green Square Storytime and Rhymetime

6. On site signage

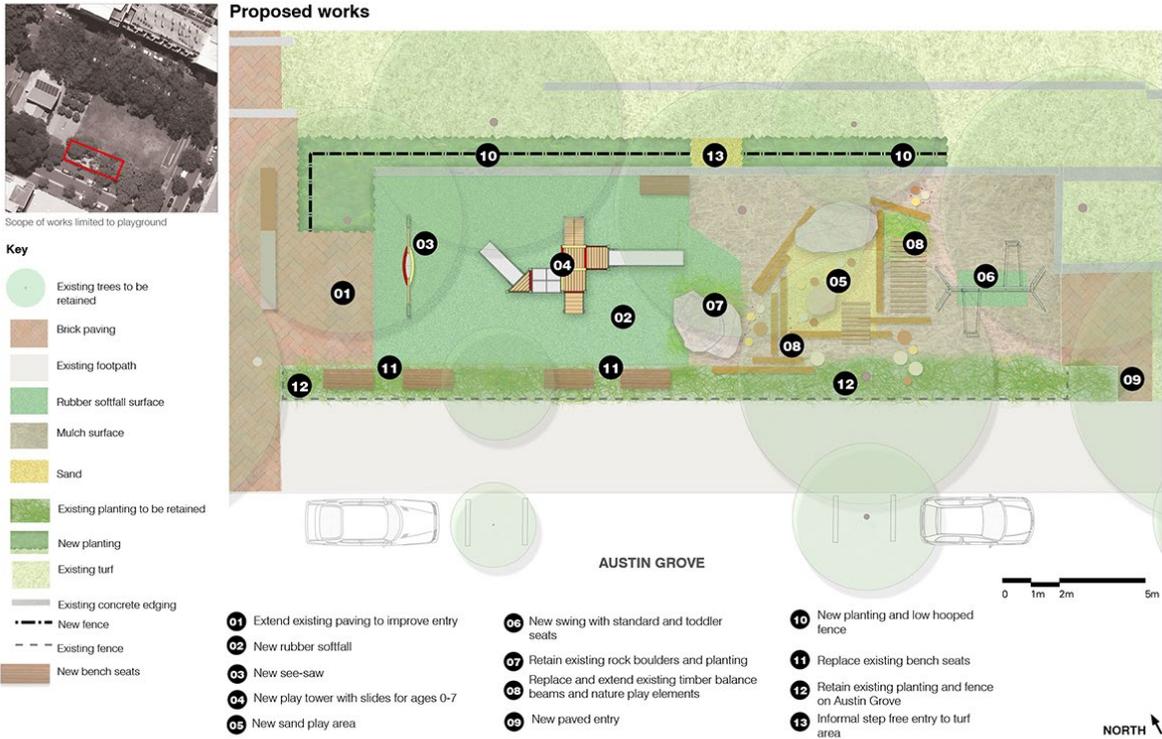
Two notice boards were installed at Tote Park, inviting people to give feedback on the proposal.

7. Community meeting

A Zoom meeting was scheduled for 28 July, 1 person registered and attended the briefing.

Appendix

Appendix A: concept design



Tote Park playground upgrade - community consultation plan

Improving Tote Park playground, Zetland



Under review

Contributions to this consultation are closed for evaluation and review. The project team will report back on key outcomes.

We plan to upgrade the playground at Tote Park, Zetland and invite your feedback on the proposed design.

Over the next 10 years, we will upgrade more than 60 parks across the City of Sydney area, from small pocket parks to larger local parks.

Quality green open spaces are a priority for our residents, workers and visitors. These park upgrades will create better quality open spaces for everyone to enjoy, help keep our city cooler, and support biodiversity in our local areas.

The proposal for Tote Park playground includes:

- an updated play structure and swings and a new see-saw
- renewed balance beam and nature play area, including a new sand play area
- more seating
- new low plants and a fence between the play area and turf.

How you can give feedback

You can [view the proposed design](#) and give your feedback by completing an online feedback form .

[Online form](#)

Consultation closes at **5pm on Monday 24 August 2020**.

Feedback may be published in publicly available reports at the end of the consultation period. Your name or organisation's name may appear in these reports with your feedback attributed. If you would like your feedback to be kept confidential, please let us know when making your submission.

Other ways to give your feedback

We want to make sure everybody has the opportunity to provide ideas and feedback.

If you prefer to talk to us in person, please contact the City of Sydney officer listed in contacts.

If you are Deaf or have a hearing or speech impairment you can contact us through the [National Relay Service](#) . You will need to provide our phone number 02 9265 9333.

If you need an interpreter you can contact us through the [Translating and Interpreting Service](#) on 131 450. You will need to provide our phone number 02 9265 9333.

Key dates

Public consultation period
20 July to 24 August 2020

Online briefing
28 July 2020

Contacts

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Design Manager

02 9265 9333
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Related projects

- [Park and playground upgrades](#)

Links

[Online form](#)



[Park upgrade plans](#)

Do you live, visit or work in Woolloomooloo, Zetland, Chippendale, Forest Lodge or Camperdown? We're upgrading parks and playgrounds in your local area. Let us know what you think of the proposed designs:

- [Peace Park, Chippendale](#)
- [Tote Park playground, Zetland](#)
- [Minogue Crescent Reserve, Forest Lodge](#)
- [Woolloomooloo Playground, Woolloomooloo](#)
- [Park on Lyons Road, Camperdown](#)

[Read more](#)

Appendix C: Consultation letter



20 July 2020

Improving Tote Park playground, Zetland

The City of Sydney plans to upgrade the Tote Park playground, Zetland and invite your feedback on the proposed design.

Over the next 10 years, we will upgrade more than 60 parks across the City of Sydney area, from small pocket parks to larger local parks. These park upgrades will create better-quality open spaces for everyone to enjoy, help keep our city cooler, and support biodiversity in our local areas.

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How to give feedback on the design

We know our residents, workers and visitors are focused on physical distancing and health and wellbeing, and many are experiencing economic stress. Visit cityofsydney.nsw.gov.au/covid19-response for more information on how the City is responding to the Covid-19 pandemic.

While how our staff will consult with you may look a little different, we still want to hear from you and will provide plenty of opportunities to have your say on the projects and programs that affect you.

The proposed design is included with this letter. You can give feedback on this proposal at cityofsydney.nsw.gov.au/park-playground-upgrades by **5pm on 17 August 2020**.

We also invite you to a briefing on the proposed design with the project team via a Zoom video call on **Tuesday 28 July from 5.30pm to 6pm**. Register to join this meeting at the link above by 5pm on Sunday 26 July. After you register, we will provide you with more information to set up the video call.

Next steps

We will report all feedback and any resulting design changes to Council. If Council resolves to proceed with the upgrade, we will continue to detailed design. We will keep you updated on the progress of this project.

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Sydney 2030

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climate change is now

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For more information about the project, please contact Helen Rogers, City Design Manager, on 9265 9333 or at sydneyyoursay@cityofsydney.nsw.gov.au.

Yours sincerely



Have your say

Improving the playground at Tote Park

We plan to upgrade the playground at Tote Park and invite your feedback on the proposed design.

Over the next 10 years, we're upgrading more than 60 parks across the City of Sydney, from small pocket parks to larger local parks.

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For more information about the project, please contact Helen Rogers, Design Manager on **02 9265 9333** or email sydneyyoursay@cityofsydney.nsw.gov.au